

CFPB v. Burlington Financial Group
 Claims Administrator
 P.O. Box 4274
 Portland, OR 97208-4274



400568079999999998

CLAIM WORKSHEET

Consumer Financial Protection Bureau; and State of Georgia ex rel. Christopher M. Carr, Attorney General of the State of Georgia v. Burlington Financial Group, LLC; Richard W. Burnham; Sang Yi; and Katherine Ray Burnham, Case No. 1:21-CV-02595-JPB

We are the Consumer Financial Protection Bureau (CFPB), a federal government agency that enforces laws that protect consumers. The CFPB sued Burlington Financial Group and its owners for charging unlawful up-front fees for debt relief services and not describing their services accurately. A settlement was reached, and the company's records indicate that Burlington Financial Group collected fees from you in violation of the law.

If you believe you paid fees to Burlington Financial Group, you may be eligible for a refund.

If you have already received a check, and if any of the fees you paid to Burlington Financial Group were not included in the check you received, you may claim the additional fees you paid.

Here's how:

1. **Gather all the information about fees you paid to Burlington Financial Group, including amount, date of payment, and description of fee, if known, along with proof of all your payments, such as credit card or bank statements or copies of canceled checks;**
2. **Use the attached optional worksheet to organize each claim; and**
3. **Sign, date, and return this form, either by emailing it to Burlington_info@cfpbconsumerprotection.org, or mailing it to: P.O. Box 4274, Portland, OR 97208-4274.**

COMPLETE THIS SECTION ONLY IF YOUR NAME OR ADDRESS PRINTED ABOVE NEED TO BE CORRECTED.		
First Name*	MI*	Last Name*
<input type="text"/>	<input type="text"/>	<input type="text"/>
Business Name (if applicable)		
<input type="text"/>		
*Please provide copies of supporting documentation for any name changes.		
Mailing Address		
<input type="text"/>		
City	State	ZIP Code
<input type="text"/>	<input type="text"/>	<input type="text"/>

Questions?
 Email Burlington_info@cfpbconsumerprotection.org
 or call (800) 507-6157.

This worksheet is intended to help organize your receipts.

HOW MUCH DID YOU PAY?

You need to send proof of the amount(s) of fees you paid to Burlington Financial Group so we can confirm your payments and process your refund claim. Make copies of the proofs of payment and any receipts. Here are some ways you can provide proof of payment:

- ✓ Canceled check image(s).
- ✓ Canceled money order image(s).
- ✓ eCheck receipt(s).
- ✓ Credit card, debit card, or bank statement showing payment was sent to Burlington Financial Group.
- ✓ Email confirmation from Burlington Financial Group or someone acting on its behalf that a specific payment was received.

How much did you pay Burlington Financial Group on or after January 1, 2016 through June 29, 2021? Fill out one section for each payment you made.

Date of Payment (MM/DD/YY)	Amount	Payment made to:
<input type="text"/> - <input type="text"/> - <input type="text"/>	<input type="text"/> • <input type="text"/>	<input type="text"/>
<p>Is proof of payment attached? Proof of payment is required for eligibility.</p> <p>YES <input type="checkbox"/> NO <input type="checkbox"/></p> <p>Was this fee refunded already?</p> <p>YES <input type="checkbox"/> NO <input type="checkbox"/></p>		

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Frequently Asked Questions and Privacy Act Notice

Please keep for your records.

Why did you send me a claim worksheet?

We sent you a claim worksheet because we obtained information indicating that you may have been a client of Burlington Financial Group or because you requested a claim worksheet. We're providing an opportunity for you to send us more information about fees you paid to Burlington Financial Group that may be eligible for a refund. We will review all receipts to determine eligibility for refunds.

Why do I need to provide the requested information?

Your name, contact information, and payment information are used to verify that you are eligible for refunds of fees you paid. Please submit your receipts by the deadline printed at the top of the claim worksheet. Please note that all information submitted is treated in accordance with the Privacy Act, described below.

What is my claim amount?

Your claim amount is the total amount of money you paid to Burlington Financial Group in up-front fees that was not refunded by Burlington or from another source.

Who is Epiq?

The CFPB has contracted with Epiq to administer claims and payments to consumers on CFPB's behalf.

How do I verify that this claims process is legitimate?

You can verify with the CFPB that this is a legitimate claims process by calling the CFPB directly at (855) 411-2372 or by visiting cfpb-burlington.org. The CFPB never requires you to pay money or provide any bank account information, credit card account information, or other payment information before you can receive a refund from the CFPB in relation to an enforcement action. If anyone claims that they can get you a refund but asks you for money, it could be a scam.

Can I still ask questions?

To find out more about the case or the payment, please contact the Claims Administrator:

- **Email:** Burlington_info@cfpbconsumerprotection.org
- **Call:** (800) 507-6157
- **Write:** P.O. Box 4274, Portland, OR 97208-4274
- **Visit:** CFPB-Burlington.org

Notice of Privacy Act Statement:

The information we are requesting is being collected to determine your eligibility for a redress payment to compensate you for harm suffered from a violation of a Federal consumer financial law that was the subject of a Bureau enforcement action.

This information may be used by and disclosed to employees, contractors, agents, and others authorized by the CFPB to receive this information to assist in providing your redress. It may also be disclosed:

- to a court, magistrate, or administrative tribunal in the course of a proceeding;
- for enforcement, statutory, and regulatory purposes;
- to another federal or state agency or regulatory authority;
- to a member of Congress, to the Department of Justice, a court, an adjudicative body or administrative tribunal, or a party in litigation; and
- pursuant to the CFPB's published Privacy Act system of records notice, CFPB.025 – Civil Penalty Fund and Bureau-Administered Redress Program Records.

The collection of this information is authorized by Pub. L. 111-203, Title X, Sections 1017(d) (Civil Penalty Fund) and/or 1055(a) (Redress), codified at 12 U.S.C. §§ 5497(d), 5565(a). You are not required to submit or provide any identifying information; however, not doing so may delay processing or be a basis for rejection of your claim.

Questions?

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According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0024. It expires on 05/31/2025. The time required to complete this information collection is estimated to average approximately 30 minutes per response. Responding to this collection of information is voluntary. Comments regarding this collection of information, including the estimated response time, suggestions for improving the usefulness of the information, or suggestions for reducing the burden to respond to this collection should be submitted to Bureau of Consumer Financial Protection (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552, or by email to CFPB_PRA@cfpb.gov.

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